

DTA ACADEMY

"IMPROVING CHILDCARE"

Development Services Director, Chris Boley/ City Manager, Faith Miller:

I am writing today because I have great concern over an issue my business has been dealing with the City on. I came in to renew my business license as I do every year and I was told there was a change, so I needed to "start the process over". Wondering what change was possible since I have been in operation for a number of years, I asked further questions. Finally, I was informed that there were now two licenses registered in the system for my business address. One with DTA Academy (as usual) and one with DCF services at the same address. I subsequently found out that the only way possible for this to happen is for a City staff member with access to the system to have added this second license. The result of this addition was according to City staff what "triggered" my starting over as a new business.

For years the Deltona Fire Department, DCF, Volusia County and the health department have all inspected and licensed us annually. I don't know how after all these years we have been forgotten or confused by the City. We have had a great and visible presence at our prominent location at Tivoli and Providence. I feel more than comfortable saying that all of the City departments we have dealt with over the years know we are here and have been for much time. When we opened many years ago we came in to City Hall explained how we would be using the facility, as well as the classrooms and for what purpose. At that time the zoning clerk told us we needed an occupational license with Volusia County and then we could schedule our fire inspection with Deltona. We asked for some kind of certificate of license from the city and we were told twice by City staff that there was "nothing for me to give you", because there was a conditional use in existence that allowed for classrooms and that our center would be in line with that educational use. Everyone from the city up to this point has been wonderful to work with. We relied on City staff then as I rely on them now to make this right for my company. Please let me know how to proceed. I appreciate your guidance on this issue.

Sincerely,

Heather Mulder
DTA Academy Inc.
Principal